



NISSAN

FLEET TRACKER



Keep this reference
guide in a safe place
away from your vehicle

Owners Manual



SYSTEM INFORMATION

If Your Vehicle Is Stolen:

1. Report the theft to police or call **1-877-477-3693**.
2. Provide us your username, password and the police stolen vehicle report number.
3. Guidepoint's professional staff will provide law-enforcement authorities with your vehicle's location, speed and direction.
4. Once the vehicle has been recovered, the authorities will contact you directly.

In any theft situation, be sure to let law-enforcement personnel know that you have Nissan Fleet Tracker Service in your vehicle and that Guidepoint is available to assist in the recovery process.

DO NOT ATTEMPT TO RETRIEVE THE VEHICLE YOURSELF!

Nissan Fleet Tracker Activation Code:

8877355778

Nissan Fleet Tracker ESN#:

Place sticker here or write ESN above.

ACTIVATING YOUR NEW NISSAN FLEET TRACKER SYSTEM

To activate your Nissan Fleet Tracker System you must complete and fax the Nissan Fleet Tracker Service Agreement to Guidepoint at: **1-817-665-9152**.

Upon receipt of the completed Service Agreement an account will be set up for you and a Guidepoint Customer Service Representative will contact you to finalize the activation. If at any time you have questions about the activation process please contact a Customer Service Representative at: 1-877-477-3693.

Guidepoint Customer Service Representatives are available for you 24/7 in our Fort Worth, Texas Support Center. However, our Activation Department is open Mon-Friday 8am-11pm and Sat. 8am-4pm, Central Time.

ACCESSING YOUR FLEET TRACKER SERVICES

Connecting to the Fleet Tracker Website

1. Open your internet browser, Firefox, Safari, Internet Explorer, for example.
2. Enter the web address: www.nissanfleettracker.com

Logging into the Fleet Tracker Website

1. Enter your username in the blank username field (*provided when you activate*).
2. Enter your password in the blank password field (*provided when you activate*).
3. Click the Log In button and you will be redirected to the Fleet Tracker Home page.

GUIDEPOINT FLEET TRACKER SERVICE PLANS

BASIC Plan Features

- Complete Nationwide Coverage
- 24/7/365 Call Center Support
- Stolen Vehicle Tracking
- Burglar Alarm Detection / Notification

All Fleet Tracker Systems require a constant 12-volt power source as well as cellular and GPS Satellite service to be available and operating for your features to function properly.

OPTIONAL SERVICE PLANS*

SILVER Plan *All the features of the BASIC Service Plan plus:*

- Airbag Deployment / Notification
- Service Engine Notification
- Odometer Reporting
- Maintenance Reporting
- TPMS Lamp Alert
- ABS Lamp Alert
- MIL Lamp Alert
- Emergency Assist Calling (eCall)
- Call Center Assisted Vehicle Locator
- Unlimited Online Vehicle Tracking
- Remote Door Lock / Unlock
- Fleet Dashboard

GOLD Plan *All the features of the SILVER Service Plan plus:*

- Airbag Deployment / Notification
- Service Engine Notification
- Odometer Reporting
- Maintenance Reporting
- TPMS Lamp Alert
- ABS Lamp Alert
- MIL Lamp Alert
- Emergency Assist Calling (eCall)
- Call Center Assisted Vehicle Locator
- Unlimited Online Vehicle Tracking
- Remote Door Lock / Unlock
- Fleet Dashboard
- Fuel Monitoring
- Vehicle Health Reporting (RPM, TPS, FUEL)
- Excessive Speed Reporting / Alerts
- Landmarks (Geofencing)
- Landmark Arrival & Departure Alerts
- Stop Reporting
- History Reporting (2 minute intervals)
- Unauthorized Usage Reporting
- Exception Reporting
- Data Export API
- Telemetry Report

LIMITATIONS

Electrical

The Nissan Fleet Tracker System installed in your vehicle relies on the battery of your vehicle and will not operate if the battery is disconnected or discharged. This does not prevent an assistant from providing you some of the services for which you are entitled, but we may rely on your verbal information regarding the location of your vehicle. A backup battery system is available.

Cellular Communication Limitations

While you are in your vehicle, you are relying on cellular technology for communications with the Guidepoint Response Center. Your cell phone provider's coverage may limit your ability to communicate with the Guidepoint Response Center. If you request Guidepoint Response Center assistance outside your cellular communication service area or if your cellular provider's system is busy due to reaching maximum call capacity, the Guidepoint Response Center Personnel may not be able to assist you.

GPS Positioning Capabilities and Limitations

Vehicle location is available by receiving and interpreting signals transmitted by satellites. Your Nissan Fleet Tracker System is designed to receive those satellite transmissions every second and store data in the unit for retrieval, via our wireless network, in real-time. When signals experience obstruction, real-time location capabilities can be impaired or completely lost. Obstructions can occur when your vehicle is driven into areas with tall buildings, tunnels, parking garages or underpasses. In addition, trees and other objects can also affect GPS location capabilities. If we are unable to retrieve real-time location data, we may be able to retrieve recent historic data from the unit and/or we may depend on you to provide verbal information about your location in order to provide services.

All Nissan Fleet Tracker Systems require a constant 12-volt power source as well as cellular and GPS Satellite service to be available and operating for your Nissan Fleet Tracker Service features provided by Guidepoint to function properly.

VEHICLE INFORMATION / INSURANCE

Vehicle Registration/Insurance

Make: _____ Model: _____ Year: _____

Date of Purchase: _____ Dealership: _____

VIN#: _____

License Plate: _____

Insurer / Telephone #: _____

Insurance Discounts

In some states, your insurance carrier may offer you a discount on the comprehensive portion of your insurance when you have a stolen vehicle recovery and/or a security system installed in your vehicle. We recommend you check with your agent for details. Guidepoint can provide an affidavit of services to you upon request. Just call 1-877-477-3693 for assistance.



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GPSi, LLC
25307 Dequindre Rd.
Madison Heights, MI 48071
www.guidepointsystems.com